



Casa Del Mar Guest Information

Welcome to Casa Del Mar Beach Resort on beautiful Longboat Key!

We hope you enjoy your stay. If you need anything or we can be of assistance Please contact our office staff at (941) 383-5549.

We want your vacation to be exceptional. Thank you for choosing Casa Del Mar.

Mark Meador General Manager

[CLICK HERE](#)

[FOR DIRECTIONS TO CDM FROM SARASOTA-BRADENTON AIRPORT](#)

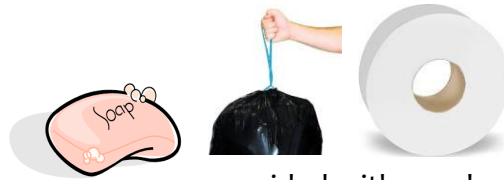


Check-in Time is 3:00PM Check –Out Time is 10:00AM

Our office is open 7 days a week from 9:00AM to 5:00PM. If you are arriving after 5:00PM your keys and parking pass will be located on the porch wall next to the office. Please come to the office the following morning to register and provide your car license tag number.

Welcome Kit

Your condo is



provided with a welcome kit of supplies which includes:

- (1) Roll of toilet tissue in each bathroom,
- (1) Single packet of dishwasher detergent/dishwashing liquid soap.
- (1) Single use packet of laundry detergent
- (2) Bars of soap in each bathroom
- (1) Trash bag in each wastebasket
- (1) Small shampoo/conditioner and body lotion.

Additional supplies may be purchased at the Publix Grocery Store.

Pool and Beach

Pool Rules:

For your safety and enjoyment: Pool rules are posted by the pool.

1. Pool is open from 8:00 AM to dusk. This is a state mandated law.
2. Bathers please shower before entering pool.

3. Food/Glass restrictions

- a. Absolutely no food or Beverage is permitted within 4 feet of the pool (“the pool wet deck” area).
- b. Absolutely no glass is allowed on the pool deck or the beach.

4. Safety restrictions:

- a. Please for your safety no running or horseplay on the pool deck.
- b. **Small** floatation devices and toys may be used when they do not interfere with others’ enjoyment.
- c. No large floatation devices are permitted in the pool
- d. Pool chairs cannot be reserved
5. Children under the age of 10 years old must have adult supervision
 - a. All children in diapers must have snug fitting waterproof swim diapers



Umbrella Rentals

Beach Umbrella rentals are \$10.00 a day or \$60.00 per week. Our staff will put them up at 9:00AM and close them at 5:00PM. In the event of high winds or pending storms, our staff will close them for safety. We do not refund the rental fee due to inclement weather.

Tennis/Basketball

Court Rules:

1. Sign-up reservation sheets are located on the porch next to the office.
2. You may sign up for a court one day in advance. You may only sign up in advance for one use daily; however, if the courts are open, you are free to use the court at anytime during the day.
3. Guests are responsible for their children and their compliance with the rules and regulations.
4. Proper attire and footwear are required on the tennis courts. No bikes, skate boards or roller skates/blades are permitted on the courts.



Internet

All condos have wireless internet.

Your ID is Your Unit Number +CDM (i.e. A01CDM).

Your password is: 9413835549



Phone Use

Phone Use All condos are equipped with a phone. There is no charge for local and toll-free calls. Long distance calls require a prepaid phone card. Information is 1-800-373-3411.



Linen Exchange

Linens and towels may be exchanged on Wednesdays from 9:00 AM to 1:00 PM. Just bring your used linens/towels to our laundry room and housekeeping will provide you with clean linens. The laundry room is located around the corner from the office across from the tennis courts. There is a ramp to the sliding glass doors. If you need linens on days other than Wednesday, just stop by the office and we will be glad to assist you.

Cleaning Service

Our cleaning company's name is Infinity Cleaning.. If you have any issues or concerns, however, with the cleaning of your unit, please contact the office immediately. We do not provide daily housekeeping service. The following housekeeping service options are available:

Full Housekeeping Service - includes cleaning of: bathrooms, kitchen, counters, sweep/mop floors and run dishwasher. Change all bed linens and towels. Dust, vacuum, clean patio doors and remove trash.

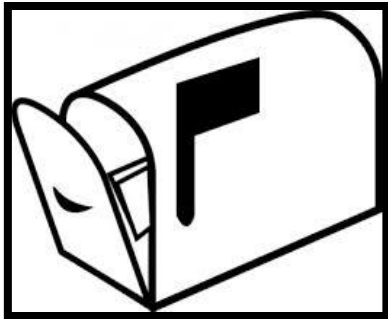
Basic Housekeeping Service - includes cleaning of: bathrooms, kitchen counters, sweep/mop floors and run dishwasher, vacuum and remove trash.



Please contact Infinity at 941-536-8297 for pricing, if you would like additional cleaning service.

Protect Our Sea Turtles

Turtle Season begins May 1st until Oct 31st. Please keep drapes/window coverings closed after dark. If you encounter a nesting turtle or hatchlings, remain quiet and observe from a distance. Please do not use flashlights or fishing lamps on the beach. Fireworks are not allowed on the beach during nesting season or at any time. Please remove ALL personal items (chairs, toys, etc), and fill all sand holes you make after leaving the beach.



Mail and Postage

If you are having mail sent to Casa Del Mar, our address is 4621 Gulf of Mexico Dr. Longboat Key FL 34228, please have your unit number included on your mail. Mail can be picked up from the office during normal business hours. Office Phone – 941-383-5549
Security Phone – 941-526-6678

Unit Upgrade Policy

Any change of a unit, requested by you, 30 days or less prior to your arrival, is based on availability. This change is subject to a 50% forfeiture of your existing rental fee, in addition to any rental fee upgrade.

Guest Feedback

In order to exceed our guests' expectations, we encourage your feedback! Within this folder of information, you'll find a "Your Feedback is important to us!" form. Simply complete the form (remember to include your arrival date and unit number!), and return it to the Reservation Desk. Thank you for doing this!



Resources



Baby Supply Rentals

ABC Rentals – 941-929-1850 – www.abcbabyrental.com



Transportation

Island Sedan – 941-730-8803 – www.islandsedan.com Longboat Limo – 1-800-525-4661 – www.longboatlimousine.com

Yellow Cab of Sarasota – 941-955-3341 – www.yellowcabofsarasota.com



Walk-In Clinics

Urgent Care Center at St. Armands - (941) 952-4750 - 500 John Ringling Blvd, Sarasota, FL 34236 - <http://wp.smh.com/urgentcare/>

First Care Walk-In Clinic – 941-753-7585 3649 Cortez Rd. Bradenton – www.firstcarewalkin.com



Pharmacy

CVS – 525 Bay Isles Pkwy LBK – 941-383-2475 – www.cvs.com

Grocery Stores

Publix – 525 Bay Isles Pkwy LBK – 941-383-2475 – www.publix.com Open 7am to 9pm



Harry's Corner Store – 5600 Gulf of Mexico Dr. LBK – 941-383-0777

www.harryskitchen.com

Quik N EZ Convenience Store– 4030 Gulf of Mexico Dr. LBK -- 941-383-6900 Liquor Stores



LBK Liquor Store – 6854 Gulf of Mexico Dr. – 941-953-1835 Publix Liquor Store – 525 Bay Isles Pkwy LBK – 941-383-2475



Post Office

506 Bay Isles Pkwy. LBK -941-383-4499 Library 555 Bay Isles Rd. LBK – 941-383-2011

Resources (Cont'd)



Library

555 Bay Isles Rd. LBK – 941-383-2011



Houses of Worship

Mary Star of the Sea Catholic Church – 4280 Gulf of Mexico Dr. LBK – 941-383-1255
www.stmarylbk.com Island

Chapel Community Church – 6200 Gulf of Mexico Dr. LBK – 941-383-6491
www.longboatlandchapel.org

Christ Church Presbyterian – 6400 Gulf of Mexico Dr. LBK – 941-383-8833
www.christchurchoflbk.org

All Angels Episcopal Church – 563 Bay Isles Rd. LBK – 941-383-8161 www.allangelslbk.org

Temple Beth Israel Synagogue – 567 Bay Isles Rd. LBK – 941-383-3428 www.tbi-lbk.org